A professional, reliable, economical office cleaning company serving throughout the South East of England, including London, Surrey, Kent, East and West Sussex.

About us
Pulse Cleaning is a leading provider of cleaning services with an outstanding reputation for quality and integrity. Now into our sixth year and providing high quality office cleaning and janitorial services for businesses of all sizes.

Property management firms, facility managers and building managers in commercial, industrial and institutional markets trust Pulse for their most demanding office cleaning and commercial cleaning requirements.

By selecting Pulse Cleaning Services you can be confident that your facilities will be impeccably maintained and will reflect the professional image you wish to project to your clients and employees.

How we work
What we do may be hidden from view, but we’ll be busy in the background working away, making sure that you arrive to clean desks, freshly vacuumed carpets and empty bins. It’s the same in your washrooms, they will be fresh, hygienic and fully replenished - which is what they’ll find each and every day.

By maintaining constant communication with both customers and operatives, reacting quickly to changing conditions and establishing a positive and stable workforce, we maintain consistently high cleaning standards.

Our service runs 24 hrs a day 7 days a week. Our team of cleaning specialists will operate after hours or during work hours, without interfering with your business.

Our aims
Simply this; To offer a consistently high standard of service at exceptional value for money along with a friendly, but professional customer service.

Our services include:
- Window cleaning
- Venetian blind cleaning
- Entrance and barrier matting
- Hardwood floor cleaning and maintenance
- Carpet, curtain, upholstery, and soft furnishings cleaning
- Washroom Services
- Hand Hygiene
- Feminine Hygiene
- General Hygiene
- Computer & telephone cleaning
- One-Off cleans
Our approach is to be entirely flexible when meeting contract cleaning requirements.

We provide a range of Office cleaning services within all areas of Kent, Sussex & Surrey.

The offices we clean range from small, owner managed enterprises to international corporations, where workplace image is of paramount importance.

We understand the importance of staff working in a clean and tidy environment.

Day Janitors are available to service your daily janitorial duties such as servicing toilets, replenishing toiletries, cleaning kitchen areas and emptying bins.

Office cleaners undertake the daily vacuuming, dusting and polishing, as outlined in the specification.

Periodic deep cleans are undertaken to rejuvenate the surroundings and keep the office vibrant and conducive to a productive place of work.

Our Corporate clients often have a dazzling display of different furnishings, floor coverings and fixtures and fittings. Let’s face it, the Boardroom is going to be different from the shop floor.

We need to tailor our service to fit your needs. This includes cleaning Head Offices with co-joining Laboratories, Museums or Theatres.

We will build your unique site profile. Covering the cleaning specification, risk assessments, security procedures and in some cases right down to which way up you like your cutlery put in a drawer. All this information is documented so even if staff allocated to your contract have changed, that knowledge is retained and retrained.

Our ongoing communication will make sure that your office is cleaned to your specification - even when your requirements change.

For a quick & easy quotation, call us now on 0800 059 1559
How important is the cleaning operation in your school or college?

Cleaning and maintenance within our schools is vitally important and often under emphasised.

Our clients, like us, believe that to have students taught in a consistently clean school or college is one of the fundamental requirements of a successful teaching and learning environment.

Case studies show that a clean school not only lowers the threat of the spread of illness, leading to improved student attendance and attitude, but also conveys a caring message to the students and teachers.

We understand the huge responsibility we have, not only to ensure that the school environment is clean on a daily basis, but also to ensure the cleaning operations are undertaken with regard to the health and safety of pupils and staff.

All school and college cleaning services are undertaken by operatives that are security vetted through the Criminal Records Bureau.

Our objective is to provide responsive and flexible services to meet the individual needs of our customers and to continually improve the standards of products and services.

To that end, we are fully committed to developing the knowledge, skills and competencies of our management teams, and the front-line staff that they support.

To discuss your cleaning requirements please call us on 0800 0931 559

Beacon Community College in Crowborough East Sussex has been undergoing a major refurbishment and new build program over the last four years. Pulse Cleaning has been working with the college to ensure high cleaning standards across the college but most specifically in prestigious areas, such as our student cafe and dance and drama studios.

Pulse Cleaning has always been flexible to the needs of the college, and have provided one off services for special events when required. Their staff have shown a vigilant and responsible attitude to working in a school environment.

Beacon Community College is pleased to work with Pulse Cleaning to ensure a safe, clean and welcoming environment for students, staff and the local community.”

– Director of Support Services, Beacon Community College
Window Cleaning

Specialising in high access cleaning to windows, UPVC and facades by using the very latest in water purification technology and Reach and Wash pole cleaning systems.

Our window cleaning staff
All our staff are highly skilled, insured and fully trained. They are all our employees, as we do not sub contract window cleaning work out to third parties. Appearance is an important factor which is why each member of the our team wears company uniform with the Pulse Cleaning emblem clearly visible.

Our service
We believe we can offer an efficient and reliable service and will at all times work to please our clients, giving them a level of service, that is second to none. We guarantee to find a cost effective solution to any cleaning problem.

Cleaning Methods
We have the resources and experience to know which window cleaning methods are most suited for your premises.

Reach & Wash pole window cleaning systems
- Safe and reliable cleaning systems
- Cleans up to 66 Feet (6 floors)
- Cleans windows, UPVC, facades, glass roofs, paneling and cladding
- Cleans frames and glass at no extra cost
- Eliminates ladders, cherry pickers and cradles
- Operators work from the safety of the ground (100% Safe)
- Environmentally friendly as no chemicals are ever used
- Reaches previously inaccessible windows with ease
- Maintains privacy and reduced disturbances
- Saves money

By using 100% pure laboratory graded water, which is then pumped through telescopic poles, we are able to access and clean windows to heights in excess of 65 feet (5-6 floors).

There are no health and safety risks impeding its use in any way, making it by far, the safest and most cost effective window cleaning method with excellent results.

On average, compared to other access methods, we save our clients over 40% of their total window cleaning costs with the use of this safe and reliable system.
**Quality & Training**

**Pulse Cleaning Services Monitoring System**
At the heart of any good cleaning company there has to be an effective and reliable quality control system, without this all the promises in the world would amount to nothing.

Here at Pulse Cleaning Services we know that our system works and works well which is demonstrated through our enviable customer retention. Unlike many of our competitors we don’t rely on our customers to tell us if we are doing a good job. We take full ownership of our services and constantly monitor and measure our performance.

Our fully trained and experienced supervisors and managers carry out weekly inspections to ensure that our standards are always maintained. The findings are carefully analysed to see if there are any areas which we need to pay extra attention. In other words: “We set the standards so that you don’t have to!”

**Training**
Our employees are the lifeblood of the company and we go to great lengths to ensure that we recruit the right people and support them with good training as this forms a major part of our quality control process.

All our staff undergo basic training in health and safety, cleaning techniques, chemical usage, COSHH regulations and because we are corporate members of the British Institute of Cleaning Science (BICSc) all our staff are encouraged to attain BICSc. level one competence.

Wherever possible, we promote people from within our company, this builds up mutual trust and respect between employer, and employee and results in a committed and motivated workforce. We also operate our own incentive scheme in order to encourage staff and career development for all employees.

“We set the standards so that you don’t have to!”

**Contract Security**
It’s not just about excelling at cleaning, for us that’s standard practice. Our customers need to be confident that our staff are honest and can be trusted to look after their premises as though they were their own.

Key access jobs are only reserved for existing employees that have already proved their integrity.

All our staff are neat in appearance dressed in company overalls marked with the company’s logo and carry a photographic ID badge.

**The company policy is to undertaken identity checks including:**

1. Copies of utility bills/bank statements are retained at our office for proof of address.
2. No staff are employed without a national Insurance number.
3. Staff are not employed without first established their identity. This is achieved by inspection of; a P45/P60, a valid passport confirming that the individual is either a British Citizen or a European Economic Area National, an appropriate birth certificate or a letter from The Home Office confirming the person named is entitled to work.
4. All staff are paid via a BACS transfer system and are therefore required to have an appropriate bank/building society account.

**Insurance details**
Employers Liability £10 million
Public & Products Liability £10 million
**Products & Equipment**

The Pulse Cleaning Services program includes environmentally-preferable paper products & chemicals.

**Overview**
As an employer we recognise that the nature of our business has potential to impact detrimentally on the environment, particularly where we use cleaning materials. Therefore, we made the decision to promote an environmentally responsible approach to the provision of our cleaning services whereby a safe and healthy working environment can be developed.

At Pulse Cleaning Services the case for bringing the benefits of “Green” cleaning to our customers is clear.

The past several years have given way to new technologies in products and processes that have allowed “Green” Cleaning to be done more effectively, in a near or cost-neutral manner and in a way that is good for the environment and the occupants of buildings we service. A winning combination!

**Systems & procedures**
The Pulse Cleaning Services program includes not only the use of environmentally-preferable paper products and chemicals but focuses on every aspect of our operation including equipment, procedures, training, recycling and more.

Our program is backed by Standard Operating Procedures that are fully supportive of ISO 14001, the internationally recognised standard for Environmental Management Systems (EMS). It provides guidance on how to manage the environmental aspects of our activities, products and services more effectively, taking into consideration environmental protection, pollution prevention and socio-economic needs.

**All things Green**
Overall, the practice of green cleaning has many benefits. Green cleaning can:

- **Reduce health effects** to building occupants and our staff, such as skin, eye, and respiratory irritation or burns; allergies; multiple-chemical sensitivity; headaches; nausea or other gastrointestinal ailments; poisoning; cancer; reproductive hazards; and damage to liver, kidneys, and other internal organs.
- **Increase safety** by reducing the likelihood and frequency of fires, explosions, spills, and splashes.
- **Reduce environmental impacts**, including regional and global environmental issues such as air pollution, water pollution, raw materials resource use, bio-accumulation of chemicals in plants and animals, ozone depletion, and global climate change.
- **Reduces the toxicity** and amount of products and chemicals requiring disposal.
- **Reduce costs** to building management, occupants, and our staff associated with sick leave, health care, productivity loss, and litigation.
- **Increase occupant and staff satisfaction**, including improved morale, productivity and efficiency, quality of life, and sense of well-being. This can result from decreased health effects and decreased annoyances such as malodour.
Office & Commercial Cleaning East & West Sussex, Surrey, Kent & London

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